

## Frequently Asked Questions



### ***Is it a paid position?***

No this is a voluntary role

### **Can I claim mileage and out of pocket expenses?**

Yes, full details are contained in Cruse's policy on volunteer expenses

### **Do I have to have a car?**

No

### **How much time would be required of me?**

We are looking for minimum monthly commitment of 1 group – approx. 2-3 hours, plus monthly attendance at a supervisor's supervision meeting.

### **How large an area would I be working within?**

The Richmond Branch covers all wards within the London Borough of Richmond upon Thames. To see a map of this area please use the following link

[http://www.cruiserichmonduponthames.org.uk/contact\\_us.html](http://www.cruiserichmonduponthames.org.uk/contact_us.html)

Sutton & Merton Branch covers all the wards with the London Borough of Sutton & Merton

Helpline operates in a virtual environment

### **Is the work daytime or evening?**

Supervising sessions are agreed by arrangement to suit both the supervisor and bereavement volunteers. Cruse encourages Supervisors to offer flexibility in both the times and days offered.

### **How many volunteers in each supervision group?**

New supervisors normally have a maximum of 5 volunteers per group

### **Do I get free training?**

As a member of a Cruse branch free branch training if offered. Free or subsidised supervisor training may be offered in some cases

### **Can I use the role as a placement for my supervisors training?**

In most cases Yes, although individual cases would need to be discussed in full

### **When is the next Cruse supervisors training, is it free, where will it be and what is expected of me on training?**

The next Cruse supervision course is June to Oct 2012 and will be held in Central London; there may be an opportunity to offer some free or subsidised places

### **Do I have to commit to working for you for a set time?**

If Cruse has agreed to subsidise or provide free supervisor training, there is a minimum commitment of two years, otherwise we are looking for a minimum commitment of six months.